PHONAK
life is on

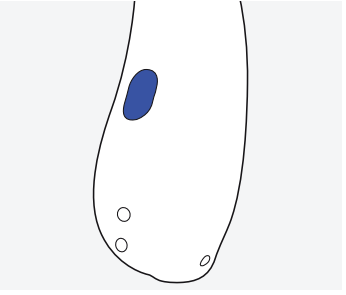
A Sonova brand

Phonak Audéo™ E.

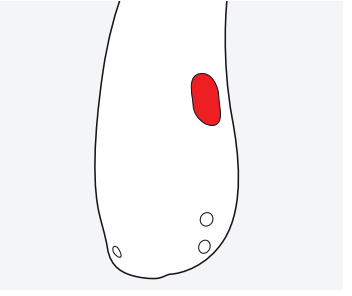
Quick Guide to get you started

Getting started

Left & right hearing aid markings



Blue marking for **left hearing aid.**



Red marking for **right hearing aid.**

Charging your hearing aids

ⓘ Before using your hearing aid for the first time, it is recommended to charge it for 2.5 hours.

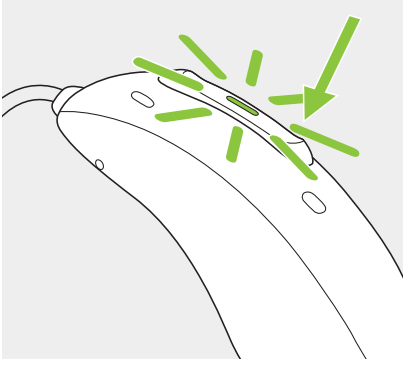
Solid green light = fully charged
Blinking light = charging



Multi-function button

On/Off: Press lower part for 3 seconds until the indicator light blinks. On: solid green; Off: solid red

Phone calls: If paired with a Bluetooth® enabled phone, a short press to accept and a long press to reject a call.



Cleaning the hearing aid

ⓘ Never use cleaning agents such as household detergents, soap, etc. for cleaning your hearing aid.

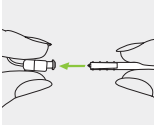
ⓘ It is not recommended to rinse the hearing aid with water.

Daily
Hearing aid: Inspect the earpiece for earwax and moisture and clean the surfaces with a lint-free cloth.
Charger: Make sure that charger inserts are clean and clean the surfaces with a lint-free cloth.

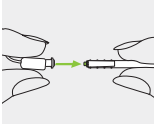
For detailed cleaning instructions, consult the device's user guide. If more intensive cleaning is required, contact your hearing care professional.

Exchanging ear wax protection

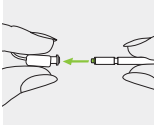
1. Insert the removal side of the exchange tool into the used earwax protector. The shaft of the holder should touch the rim of the earwax protector.



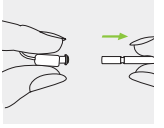
2. Carefully pull and remove the earwax protector straight out of the speaker. Please do not twist the earwax protector when removing.



3. To insert the new earwax protector, gently push the insertion side of the exchange tool straight into the hole of the speaker until the outer ring is perfectly aligned.



4. Pull the tool straight out. The new earwax protector will remain in place. Now attach your earpiece to the speaker.

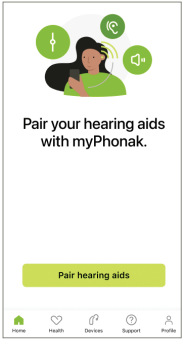


Connecting to the myPhonak app to control your hearing aid(s)

1. Search for “myPhonak” on the Google Play™ Store or Apple App Store® or open your camera app to scan the QR code and then install the app.

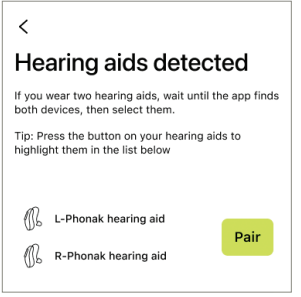


2. Open the app and restart your hearing aids to enable pairing mode for 3 minutes. See step 2 in “Connecting to your phone for phone calls and audio” section for instructions.
3. Tap “Pair hearing aids” when you reach the “Home” screen and the app will guide you through the process of pairing and restarting devices.



Connecting to the myPhonak app to control your hearing aid(s), continued

4. Wait for your hearing aid(s) to show up. If you wear two hearing aids, make sure both display before continuing. If you only see one hearing aid, reboot both and try again. Once your device(s) are found, tap on them to pair to the app.



After pairing the app, you will see two new Phonak connections in your phone's Bluetooth menu. These connections are for your app to communicate to each device. They may say "Not Connected." That is typical as they will automatically connect when the app is opened. Do not remove them unless you are troubleshooting your app connection.

Connecting to your phone for phone calls and audio

If you use the myPhonak app to pair your hearing aids with your phone, you can skip the instructions in this chapter. The pairing happens automatically through the app.

1. Open the Bluetooth® menu on your phone (often found in "Settings"). Make sure Bluetooth is on.

iPhone® **Android™**





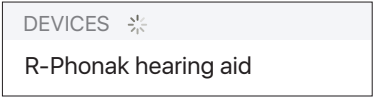


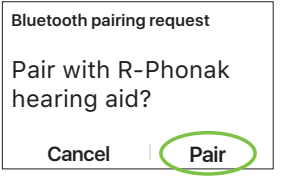
2. Turn your hearing aid(s) off and back on again. For rechargeable hearing aids, place them in the charger for at least 3 seconds and then remove them. This will enable pairing mode for 3 minutes and make them discoverable on your phone.



Connecting to your phone for phone calls and audio, continued

3. One hearing aid will show in the devices list (typically as "R-Phonak hearing aid"), but your hearing care professional may have changed the name or side. If you do not see a device, tap "Scan" or "Search". When your device appears, tap on it to pair and then accept any Bluetooth pairing requests from the phone.





Note: only one pairing is required for phone calls and audio streaming. If you have two hearing aids, you will hear the audio in both hearing aids with the single pairing.

This quick guide is valid for:
Phonak Audéo E-R
Phonak Audéo E-Sphere

Make sure to read the full user guide before using the device.

Additional information

Visit phonak.com/user-guides for the product user guide or scan the QR code.

Visit phonak.com/support-bluetooth-setup to watch a video of this process or scan the QR code.

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